



MORE THAN A NUMBER

2024 Impact Report



If there was one word I would use to describe the 2024 fiscal year, that word would be "Community." Over the last year, we were blessed with the opportunity to engage with God's people in new and unexpected ways. Each guest, volunteer, staff, and community partner who walked through our doors brought with them a unique vibrancy and perspective to the Healing Center.

In the past year, we were excited, and, honestly, at times overwhelmed as hundreds of new families found their way to our front steps. As we opened our doors and services to our new guests, we saw God pour out his Grace on us. Not only did He provide for the needs of the people we served, He also reminded us that each person represented family histories, stories of setbacks, incredible resiliency, and hope for the future. Through it all, we were reminded **the people in our community are more than a number**. We are all close to God's heart and deserving of dignity and respect.

While we want to acknowledge the numerical representations of the impact we have had on our guests, we also want to celebrate the non-traditional accomplishments we achieved over the last 12 months. In 2024 we began hosting Community Engagement events that brought together key stakeholders to learn about topics such as implicit bias and empathic listening. We began drafting a 3-year strategic plan to focus our efforts on long-term growth and sustainability. We also worked to make events such as Thanksgiving Together and Healing Center Christmas parties more culturally inclusive.

Thank you for your continued, transformative partnership with us. We are grateful for your generous support of the mission to **Inspire Hope, Foster Growth, Meet Needs, Build Relationships, and Reflect God's Love** in all we do. Each time you give of your time, talents, and treasures to the Healing Center it helps advance God's Kingdom and impacts lives in unmeasurable ways. We look forward to launching our new Strategic Plan in the coming year and invite you to invest in its success, helping us create meaningful impact together.

Sincerely,

Adrienne Wiley
Adrienne Wiley
Executive Director

OUR VALUES

ACCEPTANCE:

We respect and celebrate each individual as a unique creation of God, acknowledging everyone has something to contribute as members of our community.

CONSISTENCY:

We abide by our clearly communicated standards of practice in order to create and maintain a safe and equitable space for all.

TRUTH:

When God's truth is expressed with grace and love, we believe people are able to receive a clearer vision of who they are and all they can be.

ACCOUNTABILITY:

We show up by taking personal responsibility for upholding commitments, being open to feedback, and respecting boundaries.

STEWARDSHIP:

We honor God by carefully managing all the resources that He has entrusted to our care.



HELPING EACH OTHER THRIVE 5 REASONS WE EXIST:



**INSPIRE
HOPE**



**FOSTER
GROWTH**



**MEET
NEEDS**



**BUILD
RELATIONSHIPS**



**REFLECT
GOD'S LOVE**

“THERE IS MORE...”

This phrase is often spoken by Shari of the Aspire Adult Education program, a reminder to students at the Healing Center that their journey doesn't end with their first steps. Many are drawn to the Healing Center's programs in search of better jobs and brighter futures, but for most, the path begins with learning English.

Our community is rich with academically trained professionals and accomplished individuals holding advanced degrees, yet without local credentials or fluency in English, their potential often remains untapped. Learning English becomes their first step toward “more.” Earning a GED is often the next milestone, opening doors to new opportunities and facilitating deeper assimilation into the community.

Darcy, a former education student, has experienced a similar journey. Starting at the Healing Center determined to take the next step, he earned his GED and soon after secured a manufacturing job. His dedication paid off, leading to a promotion and a growing sense of accomplishment.

For Darcy and many others, the skills and drive are already there. What's often missing is a clear path forward.

At the Healing Center, we are here to illuminate that path, proving that more is always possible.



7,144 ESOL
INSTRUCTIONAL
HOURS



2,300 GED
INSTRUCTIONAL
HOURS



4 HIGH SCHOOL
DIPLOMAS EARNED



**ON-SITE PARTNER:
CPS ASPIRE ADULT
EDUCATION**

NEW BEGINNINGS MEAN MORE

At the Healing Center, caring for the whole person isn't just a guiding principle—it's the heart of what we do. By recognizing and responding to the needs in our community, we collaborate with partners to provide comprehensive services, including medical and pregnancy care.

Recently, our partner Life Forward shared the story of a couple who came to the Healing Center facing significant challenges. Struggling with infertility and mental health concerns, they sought spiritual care and emotional support. Through these visits, they began to find hope and healing.

Months later, their story took a joyful turn. After a successful pregnancy, the couple returned for further support as they prepared to welcome their first child. Life Forward provided a car seat, meeting a critical need for their growing family.

Reflecting on their journey, the expectant mother shared: "I used to come to the Healing Center so sad and heavy-hearted, but today I am here, happy, and we are expecting our first child. My husband has also battled mental illness, and he is doing better. We are so grateful."

This story is a testament to the power of holistic care, loving partnerships, and the power of God.

Together, we are building a community where healing, hope, and new beginnings are always possible.



**679 HEALTH CARE
SERVICES PROVIDED**

**INCLUDING: HEAD & NECK
CANCER SCREENINGS,
EYE CLINIC EXAMS,
& PREGNANCY CARE
CONSULTATIONS**



**ON-SITE
PARTNERS:**

**UC COLLEGE OF
MEDICINE
BEARCAT EYE CLINIC
LIFE FORWARD**



MORE THAN A FOOD PANTRY

Through strong partnerships, the Healing Center operates one of the largest food pantries in Hamilton County. While the term "food pantry" captures our role in addressing food insecurity, it falls short of describing the care and dignity with which we serve.

At our Marketplace, guests experience a welcoming grocery store environment. Shopping carts in hand, they can choose from a wide selection of fresh produce, name-brand non-perishables, frozen foods, and bread varieties. Neighbors from across the greater Cincinnati area come to shop here, drawn by more than just the food.

One guest, who takes the Cincinnati Metro from downtown to visit, summed up her reason for choosing the Healing Center: "Everyone at the Healing Center is so nice," she said, her eyes shining and a smile on her face.

At the Healing Center, we do more than provide food for families—we inspire hope, build relationships, and create a sense of belonging for everyone who walks through our doors.



19,256 UNIQUE
FAMILY VISITS



1,707 HOUSEHOLD
RESOURCE
CONNECTIONS



734 VITA TAX
RETURNS

RESULTING IN
COLLECTIVE \$205,150 TAX
PREPARATION SAVINGS



215
TRANSPORTATION
BIKES REPAIRED

WAYS TO SUPPORT THE HEALING CENTER

Scan the QR codes to get started and join us in helping each other thrive.



Click to open

VOLUNTEER

Everyone has unique gifts and talents to share, and we can't wait to put yours to great use. Whether you're drawn to providing direct service to our guests or prefer to work behind the scenes, there's a perfect role waiting for you. With opportunities available for individuals and groups throughout the year, now is the time to make an impact.

healingcentercincinnati.org/volunteer



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DONATE

When you contribute financially to the Healing Center, you're investing in the heart of our community. Your support helps us create meaningful, positive change for individuals and families across Cincinnati.

healingcentercincinnati.org/ways-give



23,566
HOURS SERVED



386 UNIQUE
VOLUNTEERS
(*453 WAS
THE HIGH MARK)



MAKING MENTAL HEALTH SERVICE AVAILABLE

At the Healing Center, we strive to provide help for the whole person—physically, socially, educationally, and spiritually—to bridge gaps in Cincinnati's community. For over 15 years, we have seen that wholeness is about more than just meeting basic needs; it's about embracing the complexity of our shared humanity. Everyone has their own set of needs, often accompanied by invisible challenges like shame, strained relationships, and questions of self-worth.

To meet this need, the Healing Center is working to add mental health services to our holistic approach. We invite you to join us in making mental health services available at the Healing Center.

To kickstart this initiative, we will host "Twilight Toss: A Benefit for the Healing Center," a disc golf event on July 11, 2025. With three sponsorship tiers, local businesses and community members can help make mental health services a reality.

Click to open



Scan the code to learn more or to become a sponsor, email Randy at:
randy.henson@healingcentercincinnati.org

OUR PARTNERS

At the Healing Center, every program and service is made possible through collaboration and a shared commitment to bring out the best in our community. We're deeply grateful for the partnerships and individuals from incredible organizations who stand with us.

- Cincinnati Metro
- CPS Aspire Adult Education
- Life Forward
- Franciscan Ministries
- University of Cincinnati College of Medicine
- University of Cincinnati College of Nursing
- Bearcat Eye Clinic
- New Life Furniture Bank
- Kroger Co.
- Freestore Foodbank
- Costco
- Sam's Club
- Target
- Flowers Baking Co.
- 4 Corners Church
- Chick-Fil-A Springdale
- Princeton City Schools
- Golden Technologies
- Advertising Vehicles



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