



**IMPACT REPORT 2025**

## Dear Friends

The Healing Center's five-part mission begins with the words "Inspire Hope." If there were a single, unifying thread that ran through everything we did last year, it would be that commitment. In 2025, "hope" became both a focal point for us and a lifeline for our community—shaping how we showed up for families, how we responded to growing needs, and how we envisioned the future. From Hope Starts Here to Harvest of Hope, we witnessed the fruit of faith and generosity at work.

For our guests, hope grows when they have a trusted ally to rely on during difficult seasons. Because of your faithful support, the Healing Center was able to stand in the gap when uncertainty touched thousands of families across our region. In November, when SNAP benefits were unexpectedly interrupted, we responded with help and hope at a critical moment. Over a four-week period, 2,780 families received food through our Marketplace Pantry, including 339 households who visited the Healing Center for the first time. During that same time, 154 families were also connected to additional resources, referrals, and ongoing support through Community Resource Connections.

Beyond responding to immediate needs, we walked alongside 4,795 unique families across 122 zip codes, addressing various life challenges. With the help of over 400 volunteers, we provided 54,271 services in 2025—each one representing the hope and future God promises us all. 264 people received spiritual, physical, and emotional healing through our Extended Prayer ministry. 9,062 hours were spent teaching English to the immigrant and refugee community. Nearly 700 health, pregnancy, and vision care services were provided through our dedicated healthcare partners.

Looking ahead, we are excited to put our three-year Strategic Plan into action. As a community, we will commit ourselves to the work of long-term growth and sustainability—ensuring this mission continues to meet today's needs while preparing for tomorrow's challenges. Our strategic vision is for the Healing Center to grow into one of Greater Cincinnati's most well-known and trusted resources for holistic support. We are counting on your support to bring this vision to life. We look forward to continuing to partner with you in our mission to **Inspire Hope, Foster Growth, Meet Needs, Build Relationships, and Reflect God's Love in all we do.**

Thank you for all of the ways you made hope happen in 2025.





Since 2008, the Healing Center has been a home for hope and support for thousands of families in the Greater Cincinnati region. As a hub of resources and care, nearly 50 services are accessible in one place, addressing practical, social, educational, medical, and spiritual needs.

## MISSION

We exist to Inspire Hope, Foster Growth, Meet Needs, Build Relationships, and Reflect God's Love in all we do.

SERVICES  
RECEIVED

**54,271**

UNIQUE FAMILIES  
SERVED

**4,795**

UNIQUE  
PEOPLE IN  
FAMILIES

**16,454**

ZIP CODES  
SERVED

**122**

## VALUES

Our work is rooted in the core values of Acceptance, Consistency, Truth, Accountability, and Stewardship.

**VOLUNTEER  
ENGAGEMENT**

UNIQUE  
VOLUNTEERS

**413**

HOURS SERVED

**25,000+**

EXTERNAL  
GROUPS

**52**



Volunteers are the real difference makers, bringing their hearts and hands to the work of investing in our community. Their presence strengthens every service we offer and creates a place where we support and uplift one another.

**“I LIKE GETTING TO KNOW OUR GUESTS. RECENTLY, A GUEST SHARED IT WAS HER BIRTHDAY, AND WE WERE ABLE TO SURPRISE HER WITH A SPECIAL CAKE, AND THE HOPE EXPRESSED ON HER FACE WAS PRICELESS.” -WENDY**



# HOPE STARTS HERE



In May, we set out with a big goal to raise **\$150k** to fully fund the Marketplace for 12 months. Thanks to the incredible generosity of our community, we soared past the goal and raised over **\$225,000!** The Marketplace offers a grocery store shopping experience where guests choose from fresh produce, a variety of breads, meat, and pantry staples. Other practical needs like clothing for the whole family, personal care items, and household cleaning supplies are available through shopping at the Wearhouse.



## PRACTICAL RESOURCES

MARKETPLACE  
GROCERY VISITS  
**25,480**

WEARHOUSE CLOTHING  
VISITS  
**24,296**

**“THE HEALING CENTER WANTS YOU TO SEE YOUR FUTURE AND NOT YOUR CURRENT CIRCUMSTANCE. YOUR FUTURE STORY CAN ALWAYS CHANGE, IT DOESN’T HAVE TO BE WHAT YOU THINK IT IS.” -KRISSEY**

In a moment of crisis, knowing where to turn shouldn't be another source of stress. The Healing Center offers a clear roadmap and immediate next steps. Our Community Resource Connections provides access to job coaching, rent and utility support, transportation alternatives, and referrals to resources within our network.



**SOCIAL CONNECTIONS**

COMMUNITY  
RESOURCE  
VISITS  
**1,307**

TRANSPORTATION  
BIKES  
**279**

TAX RETURNS  
FILED  
**567**

HAIRCUTS  
**87**





### HEALTHCARE

MEDICAL  
APPOINTMENTS  
& SCREENINGS

**257**

PREGNANCY CARE  
VISITS

**425**

The Healing Center provides various on-site health services, including free pregnancy care through Life Forward. In partnership with the UC College of Medicine, we also host the UC Student-Run Free Clinic and Bearcat Eye Clinic, offering routine exams, lab access, medications, and eyeglasses.

Education can be the difference between stability and uncertainty. Our classrooms are filled with motivated adult learners who simply need access to the right tools and opportunities. The Healing Center provides pathways to earn a high school diploma and to learn English, helping guests build confidence, expand opportunities, and move toward long term stability.



**EDUCATION**

**HSE/GED  
CLASSROOM  
HOURS  
COMPLETED**

**1,470**

**ESOL CLASSROOM  
HOURS  
COMPLETED**

**9,062**

**“AFTER COMPLETING  
ESOL CLASSES,  
MY LIFE STARTED  
BEING WHAT IT WAS  
SUPPOSED TO BE. I  
STARTED COLLEGE,  
FOUND A JOB, AND  
FINALLY INTEGRATED  
INTO THE I.T. FIELD.”  
-GUYLAIN**

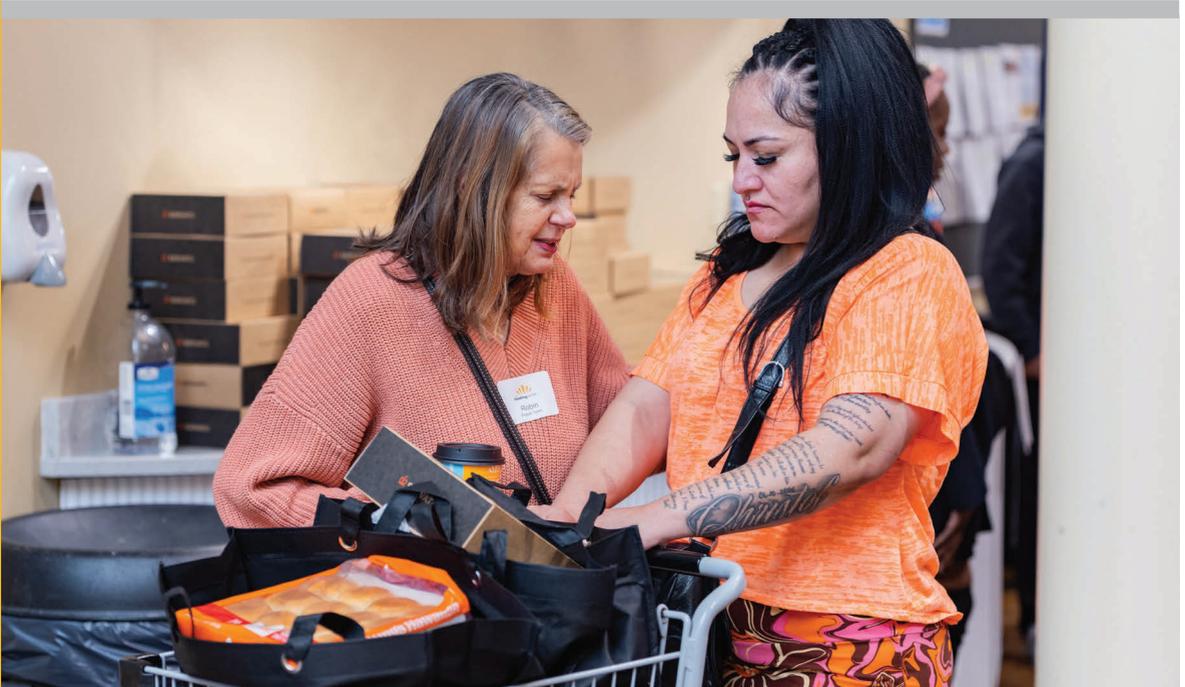


**“I SEE THE PRAYER VOLUNTEERS  
AND THEIR GENUINE LOVE AND  
COMPASSION FOR PEOPLE.” -HONG**



**SPiritUAL**

We know that health is holistic, encompassing more than just the physical. That’s why we include spiritual care through prayer, recognizing its profound role in strengthening resilience and hope. It is an honor for our dedicated prayer team to stand with our guests, ensuring no one feels alone in life’s journey. Whether it’s on-the-spot prayer for immediate needs, an anonymous request via the prayer wall, or deeper engagement through hour-long individualized appointment sessions, every appeal we make on a guest’s behalf is a privilege and a powerful reminder that spiritual well-being is a vital part of overall healing.



## Building for What's Next

This year we launched a comprehensive strategy to elevate every aspect of our mission. By uniting our staff, advisory board, volunteers, and guests, we established a strategic plan to ensure a sustainable future. **Over the next three years, the Healing Center will grow into one of Greater Cincinnati's most well-known and trusted resources for holistic support.**

### FOCUS AREA 1

Volunteer Engagement & Development

### FOCUS AREA 2

Amplifying Impact Through Marketing & Storytelling

### FOCUS AREA 3

Building Financial Sustainability & Growth

### FOCUS AREA 4

Enhancing the Guest Experience

**“WHEN PEOPLE UNDERSTAND WHY THEIR WORK MATTERS, HOW IT CONNECTS TO SOMETHING BIGGER, AND WHAT FORWARD PROGRESS LOOKS LIKE, HOPE AND THE WILLINGNESS TO TAKE PART ARE THE OUTCOME.” -VASHTI**



# WAYS TO SUPPORT THE HEALING CENTER



Scan the QR code to get started and join us in helping each other thrive.

## VOLUNTEER

Everyone has unique gifts and talents to share, and we can't wait to put yours to great use. Whether you're drawn to providing direct service to our guests or prefer to work behind the scenes, there's a perfect role waiting for you. With opportunities available for individuals and groups throughout the year, now is the time to make an impact.

***[healingcentercincinnati.org/volunteer](https://healingcentercincinnati.org/volunteer)***

## DONATE

When you contribute financially to the Healing Center, you're investing in the heart of our community. Your support helps us create meaningful, positive change for individuals and families across Cincinnati.

***[healingcentercincinnati.org/ways-give](https://healingcentercincinnati.org/ways-give)***

**Collaboration is the heartbeat of a thriving community. A special thank you to the partners who help make holistic care possible:**

Cincinnati Metro

Life Forward

Franciscan Ministries

University of Cincinnati

College of Medicine

University of Cincinnati

College of Nursing

Bearcat Eye Clinic

New Life Furniture Bank

Kroger Co.

Freestore Foodbank

Costco

Sam's Club

Target

Flowers Baking Co.

4 Corners Church

Princeton City Schools

Golden Technologies

Cincinnati Magazine

Macy's

Prevent Blindness Ohio

Collective Vision

Pathways to Employment

Greater Cincinnati &

Hamilton Co. Public Library



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